Developing the National Family Medicine Graduate Survey

Amanda K. H. Weidner, MPH

Frederick M. Chen, MD, MPH

Lars E. Peterson, MD, PhD

A growing body of research has documented a decade-long decline in the scope of practice of family physicians,^{1–5} despite residency training designed to deliver high-quality care and resident intent to practice across the spectrum of family medicine, including pediatrics, geriatrics, obstetrics, and inpatient and ambulatory care.⁶ These findings raise questions about whether there is a lack of training, a lack of practice, or employer restrictions that limit opportunities for family physicians. Recent changes in the accreditation system for graduate medical education,⁷ including the unification of allopathic and osteopathic accreditation⁸ and the implementation of milestones,⁹ also raise questions on how these changes will affect graduates' practice. Across specialties, a dearth of longitudinal data spanning undergraduate medical education to practice after graduation presents a barrier to answering these questions.

The Accreditation Council for Graduate Medical Education (ACGME) requires family medicine residency programs to survey their graduates.¹⁰ Graduate surveys have assessed practice patterns,^{4,11–13} rural-urban and gender differences in procedures,¹⁴ declines in pregnancy care,⁵ and participation in community-related activities.¹⁵ Graduate survey data have also examined the effects of training on practice, such as the impact of reduced clinical and educational work hours and enhanced supervision requirements.^{16,17} To date, no systematically collected national data exist to contextualize residency outcomes in family medicine.

In 2014, the Association of Family Medicine Residency Directors (AFMRD) and the American Board of Family Medicine (ABFM) convened a steering committee to identify the priorities for a national graduate survey, with the idea of using data collected for ABFM business purposes to fulfill the ACGME graduate survey requirement.¹⁸ The

committee included representatives from the AFMRD, ABFM, Council of Academic Family Medicine Educational Research Alliance, ACGME, MedEdNet practice-based research network, and a recent graduate. The committee solicited proposals for survey development, and 2 of the authors (A.K.H.W. and F.M.C.) were selected to create the National Family Medicine Graduate Survey. In this article, we describe the survey's creation, piloting, and validation so that other interested specialties may consider a similar approach.

Survey Development

The steering committee required the survey to (1) assess several specific elements considered critical; (2) exclude data that the ABFM already collected; and (3) take no more than 10 to 12 minutes to complete. ABFM Diplomates would complete the survey as part of their family medicine certification process, which takes place approximately 3 to 4 years after residency graduation. Aggregated reports by program would be provided to family medicine residencies.¹⁸

The project was determined to be survey development and, thus, exempt from Institutional Review Board review. The ABFM paid for the development of the survey, and bears the costs of implementation and maintenance.

Literature Review and Needs Assessment

We conducted an in-depth review of items in the ABFM's certification and recertification questionnaires as well as several existing family medicine graduate surveys. From this, we developed a list of possible topics and a first draft of the survey. The main topics identified were practice and work schedule; scope of practice; adequacy of training, competence, and practice of content areas/procedures; practice characteristics; satisfaction; professional activities; and patient characteristics.

This topic list and draft survey were reviewed by the members of the steering committee and representatives from the Society of Teachers of Family

DOI: <http://dx.doi.org/10.4300/JGME-D-17-00007.1>

Editor's Note: The online version of this article contains a description of the resulting variable areas for the main survey content, and the graduate follow-up survey.

TABLE
Pilot Survey Results

Pilot Round	No. of Graduates Pilot Survey Sent	Response Rate (%)	No. of Days Open
No. 1	165	42	17
No. 2–short	87	54	29
No. 2–long	90	39	29

Medicine, the Association of Departments of Family Medicine, Family Medicine for America's Health, and the American Academy of Family Physicians (AAFP). We conducted structured phone interviews with these stakeholders (N = 17) to gather input on all topics and on specific survey items. We also requested feedback from members of AFMRD at their annual conference, and from faculty development fellows from the University of Washington Family Medicine Residency Network. Concurrently, we mapped the draft survey items to several current efforts relevant to family medicine training, including the Family Medicine Milestone Project⁹ and the Council of Academic Family Medicine's Consensus Statement for Procedural Training in Family Medicine Residency.¹⁹ The mapping process was reviewed by the entire survey development team.

Pilot Testing

After revising the draft survey to incorporate feedback from stakeholders and address gaps observed from the mapping process, we conducted in-depth cognitive interviews with 4 recent graduates from different programs. After additional revisions, we sent the first pilot survey by e-mail to a national convenience sample of recent graduates (TABLE). The results of this pilot test showed areas for improvement and a need to shorten the survey. To test questions for their impact on survey length, 2 different versions of the survey were created for the second pilot test.

To ensure that the pilot tests were representative of the body of family physicians in the United States, we compared responses to aggregate data from the ABFM's 2013–2014 recertification and certification examination registration questionnaire, the AAFP's publicly available member census data,²⁰ and recent published studies about US family physicians. Our pilot participants were more likely to provide maternity and pediatric care,^{1,2} and less likely to primarily practice urgent or hospital care²¹ or be in solo practice arrangements.²² This is likely due to our sample being younger and having fewer years in practice.

After completing the second pilot and reviewing the results in detail, the longer version of the survey from the second pilot, which took an average of 12 minutes

to complete, was modified and shared with content advisers, the ABFM, and the AFMRD. The final survey had 4 content areas: Practice and Work Schedule, Adequacy of Training and Scope of Practice, Satisfaction, and Professional Activity (BOX). A description of the resulting variable areas for the main content areas and the final survey are provided as online supplemental material.

Future Uses and Applicability to Other Specialties

Diverse stakeholders in family medicine collaborated on a rigorous methodology to collect data that would meet the ACGME's requirement for surveying graduates and improve residency training, the specialty, and ultimately the health of the public. The resulting content of the survey was different from that of other national public or proprietary surveys in its focus on residency training outcomes and the practice patterns of recent residency graduates.

While residency-level reports were the primary reason for conducting the survey, the survey stakeholder group identified other uses for the data.¹⁸ The ABFM deployed the survey in January 2016; Diplomates who graduated from residency in 2013 were alerted via e-mail multiple times throughout the year to complete the survey, which was available in their online portfolio. The inaugural survey had a response rate of 67% (2069 of 3088), and the residency-specific reports were released in March 2017. National-level reports will be shared with other family medicine organizations and the ACGME. Researchers will be able to request data from the ABFM to conduct educational research. Tying the survey to the maintenance of the certification process is easily applicable to other specialties, and has been proven to be a feasible way to gather meaningful data on a majority of residency graduates.

Although the survey we describe was designed for family medicine (the only specialty that currently requires a graduate survey), we believe that surveying graduates will improve training environments and promote collaboration among certifying boards, educators, and the ACGME.²³

We hope that our description of the survey content and the survey development process provides a model

Box Final Topic Areas on the National Family Medicine Graduate Survey**Practice and Work Schedule**

- Providing direct patient care
- Practicing outpatient continuity of care
- Principal professional activity
- Principal practice site type, ownership, size, and specialty mix
- Other practice sites
- Number of patient encounters at practice sites
- Hours worked in direct patient care, administrative activities, and other areas
- Weekend, evening, and on-call care

Adequacy of Training and Scope of Practice

- Content areas (eg, pediatric outpatient care, intensive care, behavioral health care, etc)
- Women's health (eg, endometrial biopsy, colposcopy, uterine aspiration, etc)
- Orthopedics/musculoskeletal medicine (casting, joint aspiration and injection, musculoskeletal ultrasound)
- Genitourinary (vasectomy, neonatal circumcision)
- Additional procedures/content areas (eg, cardiac stress test, osteopathic manipulative treatment, management of HIV/AIDS, etc)
- Practicing adult inpatient medicine
- Practicing obstetrics

Satisfaction

- Choice of medicine as a profession
- Choice of family medicine as a specialty
- Residency training
- Principal practice: location, partners, employer, hours, income, overall
- Burnout and callousness

Professional Activity

- Certification by other boards
- Teaching trainees and other health professionals
- Faculty roles
- Participation in research
- Participation in loan repayment and service obligation programs
- Principal practice address
- Income

Abbreviation: HIV/AIDS, human immunodeficiency virus infection and acquired immune deficiency syndrome.

that could be adopted by other specialties—both allopathic and osteopathic. Residency education is the final step in producing physicians who are essential to meeting the health care needs of Americans.²⁴ With new models of care and recent changes in the accreditation system, the imperative to “ensure a well-trained primary care workforce”²⁵ has never been more urgent, and the need for high-quality, representative data is significant. The National Family Medicine Graduate Survey will enable quality feedback data on training outcomes for residencies to monitor and improve their programs. Other interested specialties may consider replicating or adapting this approach.

References

1. Tong ST, Makaroff LA, Xierali IM, et al. Proportion of family physicians providing maternity care continues to decline. *J Am Board Fam Med.* 2012;25(3):270–271.
2. Bazemore AW, Makaroff LA, Puffer JC, et al. Declining numbers of family physicians are caring for children. *J Am Board Fam Med.* 2012;25(2):139–140.
3. Xierali IM, Puffer JC, Tong ST, et al. The percentage of family physicians attending to women's gender-specific health needs is declining. *J Am Board Fam Med.* 2012;25(4):406–407.
4. Ringdahl E, Delzell JE Jr, Kruse RL. Changing practice patterns of family medicine graduates: a comparison of alumni surveys from 1998 to 2004. *J Am Board Fam Med.* 2006;19(4):404–412.
5. Chen FM, Huntington J, Kim S, et al. Prepared but not practicing: declining pregnancy care among recent family medicine residency graduates. *Fam Med.* 2006;38(6):423–426.
6. Coutinho AJ, Cochrane A, Stelter K, et al. Comparison of intended scope of practice for family medicine residents with reported scope of practice among practicing family physicians. *JAMA.* 2015;314(22):2364–2372.
7. Nasca TJ, Philbert I, Brigham T, et al. The next GME accreditation system—rationale and benefits. *N Engl J Med.* 2012;366(11):1051–1056.
8. Accreditation Council for Graduate Medical Education. Executive summary of the agreement among ACGME, AOA, and AACOM. <https://www.acgme.org/>

- acgmeweb/Portals/0/PDFs/Nasca-Community/Executive_Summary_of_the_Agreement_between_ACGME_and_AOA.pdf. Accessed July 5, 2017.
9. Accreditation Council for Graduate Medical Education; American Board of Family Medicine. The Family Medicine Milestone Project. <https://www.acgme.org/acgmeweb/Portals/0/PDFs/Milestones/FamilyMedicineMilestones.pdf>. Accessed July 5, 2017.
 10. Accreditation Council for Graduate Medical Education. ACGME Program Requirements for Graduate Medical Education in Family Medicine. http://www.acgme.org/Portals/0/PFAssets/ProgramRequirements/120_family_medicine_2017-07-01.pdf?ver=2017-06-30-083354-350. Accessed July 5, 2017.
 11. Ross R. Fifteen-year outcomes of a rural residency: aligning policy with national needs. *Fam Med*. 2013;45(2):122–127.
 12. Carek PJ, Abercrombie S, Baughman O, et al. SC AHEC family practice residency program graduates: where are they, who do they serve, and what services do they provide? *J S C Med Assoc*. 2005;101(4):100–103.
 13. Morris CG, Johnson B, Kim S, et al. Training family physicians in community health centers: a health workforce solution. *Fam Med*. 2008;40(4):271–276.
 14. Chaytors RG, Szafran O, Crutcher RA. Rural-urban and gender differences in procedures performed by family practice residency graduates. *Fam Med*. 2001;33(10):766–771.
 15. Cashman SB, Savageau JA, Ferguson W, et al. Community dimensions and HPSA practice location: 30 years of family medicine training. *Fam Med*. 2009;41(4):255–261.
 16. Carek PJ, Diaz V, Dickerson LM, et al. Preparation for practice in family medicine: before and after duty hours. *Fam Med*. 2012;44(8):539–544.
 17. Peterson LE, Diaz V, Dickerson LM, et al. Recent family medicine residency graduates' perceptions of resident duty hour restrictions. *J Grad Med Educ*. 2013;5(1):31–35.
 18. Mitchell KB, Maxwell L, Miller T. The National Graduate Survey for family medicine. *Ann Fam Med*. 2015;13(6):595–596.
 19. Association of Family Medicine Residency Directors. CAFM consensus for procedural training. <http://www.afmrd.org/page/procedures>. Accessed July 5, 2017.
 20. American Academy of Family Physicians. Family medicine facts. <http://www.aafp.org/about/the-aafp/family-medicine-facts.html>. Accessed July 5, 2017.
 21. Petterson S, Peterson L, Phillips RL, et al. One in fifteen family physicians principally provide emergency or urgent care. *J Am Board Fam Med*. 2014;27(4):447–448.
 22. Peterson LE, Baxley E, Jaén CR, et al. Fewer family physicians are in solo practices. *J Am Board Fam Med*. 2015;28(1):11–12.
 23. Peterson LE, Carek P, Holmboe ES, et al. Medical specialty boards can help measure graduate medical education outcomes. *Acad Med*. 2014;89(6):840–842.
 24. The four pillars for primary care physician workforce reform: a blueprint for future activity. *Ann Fam Med*. 2014;12(1):83–87.
 25. Family Medicine for America's Health. Who we are. <http://fmahealth.mightysparklabs.com/about>. Accessed July 5, 2017.

Amanda K. H. Weidner, MPH, is Research Scientist, Department of Family Medicine, University of Washington School of Medicine; **Frederick M. Chen, MD, MPH**, is Director, Family Medicine Residency Network, and Chief of Family Medicine, Harborview Medical Center, and Vice Chair for Clinical Affairs, Department of Family Medicine, and Professor, Department of Family Medicine, University of Washington School of Medicine; and **Lars E. Peterson, MD, PhD**, is Research Director, American Board of Family Medicine, and Associate Professor of Family and Community Medicine, University of Kentucky.

The authors would like to thank their colleagues around the country who acted as stakeholders and content experts, and who provided contact information for recent graduates to participate in pilot tests of the survey. The authors would also like to thank the Association of Family Medicine Residency Directors for their leadership, and the other research team members: Holly Andrilla, MS, Bianca Frogner, PhD, Tiffany Hou, MSIS, Davis Patterson, PhD, William R. Phillips, MD, MPH, and Nancy Stevens, MD, MPH.

Corresponding author: Amanda K. H. Weidner, MPH, University of Washington School of Medicine, Department of Family Medicine, Box 354696, Seattle, WA 98195-4696, 206.221.4108, fax 206.685.0610, aweidner@uw.edu